

TITLE SPONSOR



MONDAY APRIL 8

11:30am–7:00pm

SUPPLIER REGISTRATION

11:00am–4:00pm

PROVIDER REGISTRATION *

This special Provider Registration is for all Pharmacy Leaders and GPO Executives. Relax and enjoy a light meal and networking with your peers as you register for the conference. Lunch for Providers will be served between 11:00am and 3:00pm.

Sponsored By:



11:30pm–4:00pm

SUPPLIER SHOWCASE *

Select Suppliers will showcase their products, services and technology. Showcases are designed to provide a limited number of supplier attendees with an opportunity to demonstrate their products, services and solutions for the provider executives. To maximize this experience for everyone, only Providers and Supplier attendees from companies with a showcase exhibit will be permitted into the showcase area. Please contact us to learn how you can participate. Please note that lunch is not provided for Suppliers or Showcase exhibitors. There are several restaurant outlets in the hotel which are available at your convenience.

***Registration and Showcase activities will be paused from 1:30pm-2:00pm for the Total Solar Eclipse.**

Sponsored by:



2:15pm–2:45pm

SUPPLIER ORIENTATION

All Suppliers are welcome to attend this orientation meeting. This informational orientation meeting is an excellent opportunity for first time Supplier attendees to gain a clear understanding of our conference, specifically the **reverse** expo and how it works.

4:15pm–5:30pm

PROVIDER ORIENTATION & SPONSOR SPOTLIGHT

All Pharmacy Leaders and GPO Executives are required to attend this orientation meeting, which will provide important information pertaining to the conference and introduce a few of our sponsors.

5:30pm–6:00pm

WELCOME RECEPTION (ALL ATTENDEES)

Sponsored By:



6:00pm–9:00pm

HOSPITALITY SUITES HOSTED BY OUR SPONSORS (ALL ATTENDEES)

TITLE SPONSOR



TUESDAY APRIL 9

7:00am–6:00pm

REGISTRATION DESK OPEN

Our Registration Desk will be staffed throughout the conference. If you have questions or need assistance with anything, please stop by and let us know. We are happy to help.

7:00am–8:00am

BREAKFAST (ALL ATTENDEES)

8:00am–9:30am

OPENING REMARKS & KEYNOTE ADDRESS (ALL ATTENDEES)

GETTING TO GREAT PERFORMANCE

THE WATER COOLERS

Do you ever feel like you've got all your eggs in one basket, six balls in the air, 2 kids waiting to be picked up from lacrosse practice, and 7000 emails to return? Well gather 'round. This award-winning singing comedy act delivers a high powered, laugh-out-loud combination of sketch comedy and music about what we go through just making each day happen - life, work, kids, husbands, wives, travel, technology - and trying to balance them all. THE WATER COOLERS hilarious brand of song and sketch comedy celebrates anyone who's ever been held captive by a help line, pretended to understand an IT guy, weathered a Zoom call or furiously Googled "retrieve sent email". Like a mash up of high-end song parody and American Auto, THE WATER COOLERS uses top NY talent to answer the question "does this stuff happen to anyone else?"

THE WATER COOLERS have been making audiences laugh since 2000 with their unique blend of music and comedy performed by top Broadway singers and comedians. THE WATER COOLERS writing team is made up of professional comedy writers and people working in the "real world" and is headed up by one of the creators and co-authors behind New York's longest running comedy hit ever, TONY 'N TINA'S WEDDING. They have twice been named the best entertainment in the events industry. See what made one magazine writer exclaim, "I laughed so hard my cheeks hurt."



Sponsored By:



LEARNING OBJECTIVES

AFTER ATTENDING THIS PRESENTATION, ATTENDEES WILL LEARN TO:

- Share skills and secrets to assist performance in leadership
- Place yourself in a better place for building relationships and collaboration
- Improve methods to focus on task and goals

9:30am–9:45am

COFFEE BREAK

TITLE SPONSOR



TUESDAY APRIL 9

9:45am–10:45am

EDUCATIONAL SESSION

JOINT COMMISSION MEDICATION MANAGEMENT AND COMPOUNDING UPDATE- PART 1

ROBERT CAMPBELL, PHARMD, BCSCP

11:00am–12:00pm

EDUCATIONAL SESSION

JOINT COMMISSION MEDICATION MANAGEMENT AND COMPOUNDING UPDATE- PART 2

ROBERT CAMPBELL, PHARMD, BCSCP



Robert Campbell, PharmD, BCSCP, currently serves as the Senior Director, Standards Interpretation, Accreditation Decision Management and Medication Safety at The Joint Commission. In this role, Dr. Campbell is responsible for providing oversight for the interpretation of all Joint Commission standards in all Accreditation programs. In addition, he is responsible for the oversight of post-survey processes related to accreditation decisions. He functions as the subject matter expert for medication safety related topics through providing guidance for the development, revision, and interpretation of medication safety related standards. He is a member of the Accreditation Council for The Joint Commission and the Co-Chair of the National Coordinating Council for Medication Error Reporting and Prevention. He was also appointed to the Compounded Sterile Preparations Pharmacy Specialty Council of the Board of Pharmacy Specialties for the 2024-2026 term.

Sponsored By:



LEARNING OBJECTIVES

AFTER ATTENDING THIS PRESENTATION, ATTENDEES WILL LEARN TO:

- *Describe the survey process for evaluating Sterile Medication Compounding using Joint Commission requirements.*
- *Implement policies and procedures to obtain compliance with Joint Commission requirements related to Sterile Medication Compounding*
- *Describe top scored Medication Management related findings and tips to implement for success*

TITLE SPONSOR



TUESDAY APRIL 9

11:45am–1:00pm

12:15pm–1:15pm

1:30pm–3:30pm

LUNCH

LUNCH 'N' LEARNS (BY INVITATION ONLY)



The Pharmacy Leaders and GPO Executives host the exhibit booths in this very unique **reverse** expo.

Sponsored By:



4:00pm–5:00pm



EDUCATIONAL SESSION

MAKING A LINK BETWEEN TECHNOLOGY SAFETY AND JUST CULTURE

CHRISTINA MICHALEK, BS, RPH, FASHP

Christina Michalek, BS, RPh, FASHP is the Director of Membership and Patient Safety Organization (PSO) at the Institute for Safe Medication Practices and Administrative Coordinator for the Medication Safety Officers Society. She began working with ISMP as an external consultant and advisor in 2001 and later joined the ISMP staff in 2010. At ISMP, Chris works collaboratively with health-system leaders and clinical staff in order to define, design, and improve medication safety initiatives. She has a passion for empowering others to enhance medication safety efforts and enjoys collaborating with healthcare practitioners and sharing best practices through educational programming at national, international, state, and local-level professional conferences. Chris also manages the update and analysis of ISMP's Targeted Medication Safety Best Practices for Hospitals and is the ISMP lead for medication-related technology issues. Additionally, she has been serving as a Patient Safety Analyst to ECRI and the ISMP Patient Safety Organization since 2013.

Chris is the Chair of Leapfrog's Barcode Medication Administration Expert Panel, she Co-Chaired ECRI's Partnership for Patient Safety Health IT Clinical Decision Support for Drug-Allergy Interactions workgroup, she co-leads ECRI's Partnership for Patient Safety Health IT Safe Practices to Reduce CPOE Alert Fatigue through Monitoring, Analysis and Optimization workgroup, and she represents ISMP on the Centers for Disease Control and Prevention Safe Injection Practices Coalition. Chris has had clinical instructor and adjunct faculty appointments at University of the Sciences in Philadelphia, Temple University School of Pharmacy, Wilkes University School of Pharmacy, and is a lecturer at Jefferson College of Pharmacy.

Sponsored By:



LEARNING OBJECTIVES

AFTER ATTENDING THIS PRESENTATION, ATTENDEES WILL LEARN TO:

- Describe the three fundamental beliefs key in a Just Culture
- Differentiate between human error, at-risk behavior, and reckless behavior using medication safety technology
- Select how to manage behavior types in a Just Culture

TITLE SPONSOR



TUESDAY APRIL 9



DINNER & ENTERTAINMENT

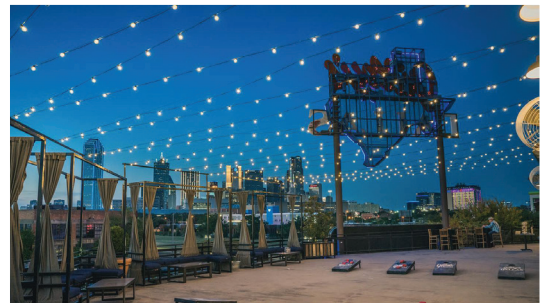
6:00PM-9:00PM

Y'ALL ARE INVITED TO A RIP-ROARIN' TEXAS HOEDOWN!

Join us on Tuesday evening for a night of Texas sized fun. Dust off your cowboy hat and polish those boots because you'll be kickin' up your heels all night long at Gilley's Dallas. Gilley's Dallas is a vibrant must-see for the movie fanatic. The original Gilley's is featured in the 80's movie *Urban Cowboy* as the place where John Travolta's character Bud struggles to win and keep the heart of Sissy (played by Debra Winger). The original bull used in the movie, El Toro, still occupies this world-class music venue today.

This party will be as big as the Lone Star State itself and you won't want to miss it. There will be plenty of cold beverages, games and good ol' boot-scootin' boogies from a live band. Sink your teeth into mouthwatering brisket and all the fixins' that will make your taste buds holler "Yeehaw!"

Can't wait to see y'all there for a boot-stompin', BBQ-eatin', two-steppin' good time!



Sponsored By:



TITLE SPONSOR



WEDNESDAY APRIL 10

7:00am–11:00pm

REGISTRATION DESK OPEN

Our Registration Desk will be staffed throughout the conference. If you have questions or need assistance with anything, please stop by and let us know. We are happy to help.

7:00am–7:45am

BREAKFAST (ALL ATTENDEES)

8:00am–10:00am



The Pharmacy Leaders and GPO Executives host the exhibit booths in this very unique **reverse** expo.

Sponsored By:



10:30am–11:30am

EDUCATIONAL SESSION



BUILDING SAFER SYSTEMS

JENNIFER MATIAS, PHARMD, BCPS, CPPS

Jennifer Matias is a Pharmacy Quality and Medication Safety Director at Kaiser Permanente National Pharmacy Services where she tracks medication safety issues and collaborates with leaders to develop and implement enterprise solutions that improve and promote safety within the organization’s medication use process. Jennifer brings 19+ years of experience in acute care settings covering a variety of patient populations - from pediatrics to geriatrics - having spent time at a stand-alone pediatric hospital, community-based medical centers, and the Veteran’s Affairs healthcare system.

Her mission is to prevent patient harm from medication errors by ingraining safety culture, systems thinking, and high reliability principles within the organization and advocating for formalized medication safety roles and training in the broader healthcare industry.

While based in Southern California, Jennifer enjoys living in the beautiful Evergreen state of Washington with her husband, two boys, two dogs, and hopefully in the near future...five chickens!

Sponsored By:



LEARNING OBJECTIVES

AFTER ATTENDING THIS PRESENTATION, ATTENDEES WILL LEARN TO:

- Recognize where a risk reduction strategy lies in the hierarchy of risk reduction strategies
- Describe the shortcomings of low-leverage risk reduction strategies when used alone
- Explain how high-leverage risk reduction strategies can be effective in reducing medication errors